



THERMAL SOLUTIONS EXTENDED SERVICE AGREEMENT (ESA) PROGRAM

HELP YOUR DEALERS PROTECT THEIR CUSTOMERS AND EARN A PROFIT WITH NO INVENTORY!

All Extended Service Agreements (ESAs) include:

- \$100/hour Reimbursement Rate
- 1 Hour Trip / Diagnostic Charge @ \$100/hour
- Tiered Parts Process Allowance for Both In/Out-of-Warranty Parts
- **No pre-approvals needed for claims**
- **No deductible for equipment owner**
- “Back-Sell” an ESA on existing installations up to 6 months for commercial equipment

Program Enrollment: You will receive an email from Thermal Solutions welcoming you to the program, which will include pricing and program information, along with the Dealer Program Guide so you can see what your dealers will receive from Trinity upon enrolling. Next you will receive an email from Trinity Warranty with an Account Number and any other pertinent information.

Prior to placing an order for a dealer, that dealer must be enrolled with Trinity Warranty. The dealer can enroll via email (enroll@trinitywarranty.com) / fax (312-445-8726) / mail (1919 S Highland Ave, Suite 250D, Lombard, IL 60148).

Placing Orders: Orders can be submitted via email (orders@trinitywarranty.com) or fax (312-445-8726).

Filing Claims: Claims must be completed by the dealer and submitted to Trinity Warranty via email (claims@trinitywarranty.com), fax (312-445-8726) or mail (1919 S Highland Ave, Suite 250D, Lombard, IL 60148). Instructions can be found in the Dealer Program Guide.

Program Administrator



Trinity Warranty Solutions is the leading provider of Extended Service Agreements (ESAs) for the HVAC/R/Plumbing industries. We have over 150+ years of combined experience in the industry, are owned by a publicly-traded company, and are backed by multiple “A” rated national insurance carriers, which gives our customers the confidence that they will be covered for the length of their extended warranty